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ADVISOR BUSINESS BEST MOBILE VOIP SERVICE PROVIDERS FOR SMALL BUSINESSES

Best VoIP Cell Phone Service Providers 2025

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Former Product Review Editor

[& 1 other](#)

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Voicemail transcription	Yes	SMS Limitations	Unlimited in the U.S. and Canada	SMS Limitations	250 monthly SMS per user, 8 cents per SMS and 100 SMS of

Why You Can Trust Forbes Advisor Small Business

The Forbes Advisor Small Business team is committed to bringing you unbiased rankings and information with full editorial independence. We use product data, strategic methodologies and expert insights to inform all of our content and guide you in making the best decisions for your business journey.

We reviewed providers using a detailed scoring process to help you find the five best cell phone services for small businesses. Our ratings consider factors that included pricing, the availability of general and advanced features, customer ratings and an overview by our panel of experts. All ratings are determined solely by our editorial team.

The Best Mobile VoIP Services of 2025

BEST OVERALL

RingCentral

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Auto attendant

yes

Editor's Take

Pros & Cons

BEST FOR ENTREPRENEURS

Grasshopper



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Pricing:

\$14 to \$55 per month*
*Paid annually

Toll-free numbers

Available

Auto attendant

Yes

Editor's Take

Pros & Cons

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Pricing	\$20 to \$199 per user, per month* *Paid annually
Toll-free numbers	Available
Auto attendant	Yes

Editor's Take

Pros & Cons

BEST FOR GLOBAL BUSINESSES

8x8

8x8

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Pricing	\$24 to \$44 per user per month
Toll-free numbers	Available
Auto attendant	Yes

Editor's Take

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Google Voice



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Pricing	\$10 to \$30 per user, per month* *Paid annually
Toll-free numbers	No
Auto attendant	Yes

Editor's Take

Pros & Cons

Forbes Advisor Ratings

COMPANY	FORBES ADVISOR RATING	PRICING	TOLL FREE-NUMBERS	LEARN MORE	>
 RingCentral	Forbes ADVISOR 4.7 ★★★★★🕒	\$9.99 to \$35 per user, per month (paid annually; based on one to 100-plus users; pricing	Available	Learn More On RingCentral's Website	

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Methodology

We compared multiple VoIP services to find the best mobile VoIP apps. At Forbes Advisor, we understand how important pricing and feature balance is for small businesses, so we ranked each mobile VoIP service provider for offering affordable plans, general features that every provider should offer, advanced features that can benefit users, customer reviews on third-party review websites and a final review by our experts. Our methodology looked at several metrics that were weighted to favor features that small business owners find valuable in a provider.

Pricing

For pricing, we considered several factors, focusing on the costs of a provider’s entry-level plan and its highest-tier plan and the benefits a user received by choosing to go with a higher-priced plan. We also gave bonus points to services that offered lower monthly pricing when an annual plan was purchased. Finally, a provider also fared well on our list if it offered a free trial or free version of its VoIP cell phone services. Pricing accounted for 20% of our

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unlimited domestic calling, SMS text messaging, offering both a desktop and a mobile app and having access to an auto attendant.

Then, there are many advanced features that we considered optional but nice-to-have options for users of VoIP cell phone services. These included team messaging, [toll-free numbers](#), call recording, voicemail transcription and unlimited international calling. Again, those that were included with the plan automatically fared better than those that required an additional fee. Features accounted for 50% of our total score.

Third-party Reviews

We wanted to gauge the opinions of real users of VoIP cell phone services, so we turned to third-party review websites VoIPReview, Trustpilot and the BBB. We looked at reviews of providers that scored at least 3.5 out of 5 to get the best view of each provider. These reviews accounted for 10% of the total score.

Expert Analysis

Our experts handled the final scoring section. Looking at customer reviews, we gave points for ease of use, stand-out features, popularity and value for the money. Altogether, this final review made up 20% of the total score.

Best VoIP Cell Phone Service Providers Methodology

Features

50%

Expert analysis

20%

Pricing

20%

Third-party reviews

10%

Source: Forbes Advisor

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[Learn more](#) about how we review VoIP products and services.

What Else You Need To Know About Mobile VoIP Services

Using a mobile VoIP app extends the functionality of your mobile device—whether it's an iOS phone or tablet or an Android. You can make and receive calls when away from your desk regardless of your working arrangement (remotely, at the office or a hybrid of the two). Additionally, you'll be able to keep your personal phone number

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An auto attendant makes it easier to handle an onslaught of incoming calls when you don't have a live operator or assistant to answer the phone. An auto attendant acts as a virtual receptionist, so callers can get to sales, support or other teams for their needs.

Visual Voicemail

This feature is also known as voicemail-to-text transcription. You may not want to take the time to listen to a voicemail, or you might miss a name or phone number in a recorded voicemail. A transcription can be helpful for grabbing important details.

Call Management

With advanced call management features, you can screen, block and forward incoming calls, as needed. In some cases, you can also hold or route calls to get a customer or lead to the right person or team.

Frequently Asked Questions (FAQs)

- + **Can I use my cell phone as a VoIP phone?**
 - + **Which app is best for VoIP calling?**
 - + **Can VoIP replace cell phones?**
 - + **Are VoIP systems like Grasshopper cheaper than regular phones?**
 - + **Is there a free VoIP service?**
 - + **Are VoIP cell phones secure?**
-

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Amy Nichol Smith spent more than 20 years working as a journalist for TV and newspapers before transitioning to software and hardware product reviews for consumers and small businesses. She has been featured in publications such as L.A. Times, Tom's Guide, Investopedia and various newspapers across the U.S.



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